

## RPA Case Study Data Migration

## Business Challenges

- Policy documents were scanned images instead of being in electronic format
- Manual intervention and manual data entry process were required which were not only time consuming but also vulnerable to errors.

## **Our Solution**

- Converted the images into text files, read the data from the CSV files and loaded them into destination systems
- This end to end process was 'Botified' using intelligent digital workers that utilized computer vision to read the scanned documents
- This improved the productivity by more than 90% and reduced the Average Handling Time (AHT) from hours to minutes.

## **Process Automated**

• Implemented Automation edge based RPA solution

Platform and Technology Details

↑ Automation€dge

Business Benefits: Eliminate of human errors and >90% accuracy; Cost Saving; Reduce cycle time by 90%; Increased process time